



Trusted broking advisors – since 1976

*Making
Insurance
Easy*





No two policies provide the same coverage

It's like comparing an apple with an orange. Sometimes the apple can be rotten inside. Insurance claim time is too late to discover that you wasted your money on a rotten apple policy!

About Donnellys

We help people and companies to pick the right insurance at the right price ... and get their claims paid fairly and promptly!

Donnelly Insurance Brokers Pty Ltd was established in 1976 to specialise in providing a professional insurance service to clients and steer them through the difficult and complicated insurance buying process.

We obtain the best value cover from a range of options and, importantly, **we are on your side at claim time** to obtain a fair and prompt settlement from your insurer.

Donnellys plays a crucial role in **working through different insurance options** for its clients and finding the best and most appropriate deal possible.

When seeking insurance many people focus on the price and think that most policies provide similar standard coverage. That's where we come in. A lot of skill and experience is needed to read and understand policies. Our role is to **explain policy 'pros and cons'** and help clients make proper, informed decisions.

Some insurers like high value or complex insurance policies and price them accordingly while others prefer lower risk and smaller values and therefore price their premiums lower to attract this type of business. It's our job to be familiar with market risk appetites. We use comparison programs to **keep in touch with the most competitive options** available for our clients.

Why Us



5 reasons to appoint Donnellys as your insurance broker

1. EASE

Our qualified insurance brokers take the stress (and time) out of finding the best, most appropriate deal.

2. COST

We have bulk buying power to negotiate special rates from insurance companies.

3. PROFESSIONAL

We work for you to find the best value coverage from a choice of markets.

4. CLIENT SERVICE

We will be by your side for the long term to look after your insurance interests as if they were our own.

5. TRUST

We are your legal insurance representative and must put your interests first.

PROFESSIONAL ASSOCIATION

Donnellys has been a member of the National Insurance Brokers Association (NIBA) since its formation in 1982. NIBA is the national trade association for licensed life and general insurance brokers in Australia. NIBA is the national voice of insurance brokers and an advocate for insurance consumers.



INSURANCE BROKERS' CODE OF PRACTICE

We adopt the Insurance Brokers Code of Practice which is monitored by Financial Ombudsman Service (FOS). This Code intends to promote good business relations between insurance brokers and their clients and other parties involved in an insurance contract. It also establishes standards of good business practice and service levels for Code subscribers. As required by the Code we have an Internal Dispute Resolution process which clients can access for any complaint.

Better for you and your family

Donnellys business aim is to provide the “best value-for money” insurance solution for our clients including high quality coverage, competitive premium cost, financially sound insurer with good claims service reputation.

We save our clients time, money and effort by researching covers available from reputable insurance companies and provide

our professional general advice about policy differences so that you can make an informed buying decision about which policy suits you best.

You'll have the peace of mind that you have the right cover at the right cost. And we'll be here to help you at claim time to negotiate a prompt and fair payment.

PERSONAL INSURANCE SERVICES SUMMARY

- We save you time, money and effort by doing the insurance shopping for you to ensure you get the right cover at the right price
- We represent your best interest at all times, not the insurance company's
- Value for money cover. Going direct to an insurer may appear cheaper but can cost more in the long term if the cover is “cheap”
- We provide claims assistance ensuring quick, efficient settlement of your claims
- We provide you expert professional advice through years of education, training, experience and knowledge of the insurance market
- Using our monthly payment finance system, it is easier to budget for your lifestyle expenses
- We keep you abreast of market changes and make recommendations to improve your cover
- We ensure your insurances are placed with
- Financially secure, stable insurers approved by the Australian Prudential Regulatory Authority (APRA)

Personal Insurance

Home & Contents –
Gold Star



Caravan/Trailer &
Motor home



Comprehensive Car



Jewellery &
Personal Valuables



Pleasure Craft



Travel



Motorbike



Pet



Residential Strata Units



Roadside Assistance



Farm



Property Insurance
Package



Better for business



We are committed to providing you with best value cover, service and claims assistance for your business.

Through our knowledge of insurance companies' specialties and our membership of the AIMS insurance buying group (which handles over \$3 billion in premiums with Australian insurers). We can save you money and provide more extensive coverage benefits than you can obtain on your own direct from an insurer.

BUSINESS INSURANCE SERVICES SUMMARY

- We save you time and money by managing your insurance program so you can get on with running your business
- We offer objective, professional and researched advice and represent your best interest, not the insurer's
- Value for money - going direct to an insurer may appear cheaper in price but can cost more in the long term if the cover is also "cheap" and a claim is not covered
- We represent your best interest in ensuring quick, efficient settlement of claims
- You get access to a full range of insurances to cover all aspects of your business
- We take the time to get an understanding of your business so we can provide the best solution and give you the right protection
- You improve cash flow through by using our monthly payment facility
- We have an in-depth knowledge across the full range of insurance products in the market
- We keep you abreast of impacts of market changes and make recommendations to your insurance covers with an annual portfolio review
- We ensure your insurances are placed with secure, stable insurers approved by the Australian Prudential Regulatory Authority (APRA)

Staff Insurance Advantage

SPECIAL BENEFITS FOR STAFF:

- Policies that you can trust & backed by reputable and secure insurance companies
- Premium discounts negotiated by Donnellys through their \$\$\$ buying power with insurers
- No broker fee charged for staff policies arranged through Donnellys
- Claims advice & assistance provided by Donnellys at no extra cost
- Free policy comparison review of existing policies obligation-free
- Professional advice at no extra cost so you can make an informed choice



- Choice of low cost standard policy, or comprehensive Accidental loss or damage policy
- Automatic away from home coverage worldwide for both policy types
- Superior quality protection



- Replacement Car as New if aged up to 3 years old & less than 50,000 kms
- Agreed Value cover available to guarantee claim payout figure
- Hire Car following an Accident when you are not at fault or if your car is stolen
- No Claim Bonus protection option



- Standard or Platinum options
- 24/7 national coverage
- Covers any driver of the car
- Incredibly large cost savings



Contact Us

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