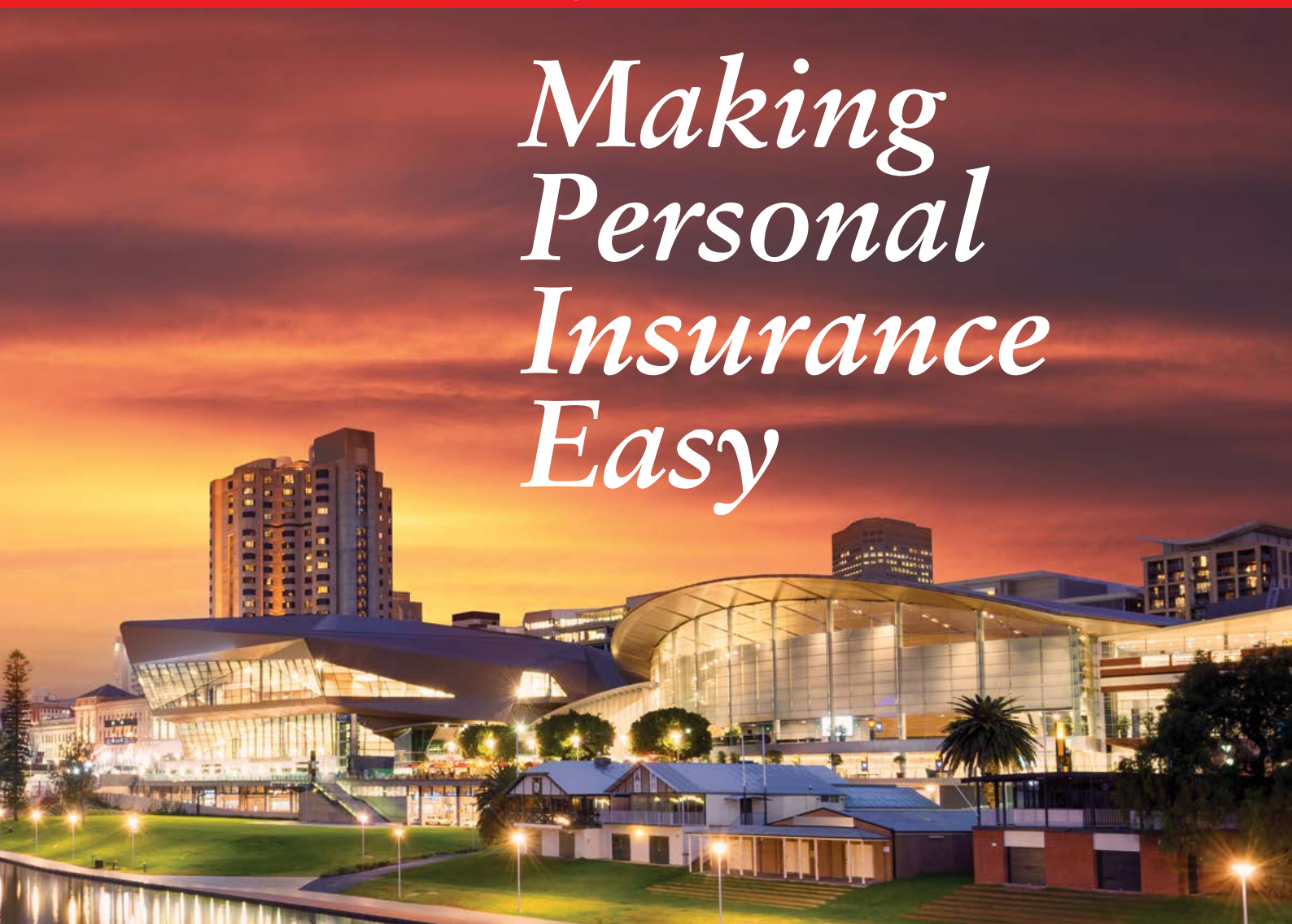




Trusted broking advisors – since 1976

*Making
Personal
Insurance
Easy*





*No two policies provide
the same coverage*

It's like comparing an apple with an orange. Sometimes the apple can be rotten inside. Insurance claim time is too late to discover that you wasted your money on a rotten apple policy!

About Donnellys

Donnelly Insurance Brokers Pty Ltd was established in 1976 to specialise in providing a professional insurance service to clients and steer them through the difficult and complicated insurance buying process.

We obtain the best value cover from a range of options and, importantly, **we are on your side at claim time** to obtain a fair and prompt settlement from your insurer.

Donnellys plays a crucial role in **working through different insurance options** for its clients and finding the best and most appropriate deal possible.

When seeking insurance many people focus on the price and think that most policies provide similar standard coverage. That's where we come in. A lot of skill and experience is needed to read and understand policies. Our role is to **explain policy 'pros and cons'** and help clients make proper, informed decisions.

Some insurers like high value or complex insurance policies and price them accordingly while others prefer lower risk and smaller values and therefore price their premiums lower to attract this type of business. It's our job to be familiar with market risk appetites. We use comparison programs to **keep in touch with the most competitive options** available for our clients.

Better for you and your family

Donnellys business aim is to provide the “best value-for money” insurance solution for our clients including high quality coverage, competitive premium cost, financially sound insurer with good claims service reputation.

We save our clients time, money and effort by researching covers available from reputable insurance companies and provide

our professional general advice about policy differences so that you can make an informed buying decision about which policy suits you best.

You'll have the peace of mind that you have the right cover at the right cost. And we'll be here to help you at claim time to negotiate a prompt and fair payment.

PERSONAL INSURANCE SERVICES SUMMARY

- We save you time, money and effort by doing the insurance shopping for you to ensure you get the right cover at the right price
- We represent your best interest at all times, not the insurance company's
- Value for money cover. Going direct to an insurer may appear cheaper but can cost more in the long term if the cover is “cheap”
- We provide claims assistance ensuring quick, efficient settlement of your claims
- We provide you expert professional advice through years of education, training, experience and knowledge of the insurance market
- Using our monthly payment finance system, it is easier to budget for your lifestyle expenses
- We keep you abreast of market changes and make recommendations to improve your cover
- We ensure your insurances are placed with
- Financially secure, stable insurers approved by the Australian Prudential Regulatory Authority (APRA)

Why Us



5 reasons to appoint Donnellys as your insurance broker

1. EASE

Our qualified insurance brokers take the stress (and time) out of finding the best, most appropriate deal.

2. COST

We have bulk buying power to negotiate special rates from insurance companies.

3. PROFESSIONAL

We work for you to find the best value coverage from a choice of markets.

4. CLIENT SERVICE

We will be by your side for the long term to look after your insurance interests as if they were our own.

5. TRUST

We are your legal insurance representative and must put your interests first.

PROFESSIONAL ASSOCIATION

Donnellys has been a member of the National Insurance Brokers Association (NIBA) since its formation in 1982. NIBA is the national trade association for licensed life and general insurance brokers in Australia. NIBA is the national voice of insurance brokers and an advocate for insurance consumers.



INSURANCE BROKERS' CODE OF PRACTICE

We adopt the Insurance Brokers Code of Practice which is monitored by Financial Ombudsman Service (FOS). This Code intends to promote good business relations between insurance brokers and their clients and other parties involved in an insurance contract. It also establishes standards of good business practice and service levels for Code subscribers. As required by the Code we have an Internal Dispute Resolution process which clients can access for any complaint.

Personal Insurance

Home & Contents –
Gold Star



Caravan/Trailer &
Motor home



Comprehensive Car



Jewellery &
Personal Valuables



Pleasure Craft



Travel



Motorbike



Pet



Residential Strata Units



Roadside Assistance



Farm



Property Insurance
Package



Contact Us

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Australian Financial Services

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